

ARC's Family Fun Day Wet Weather Guarantee - Terms and Conditions

1. ARC's Family Fun Day Wet Weather Guarantee (the "Offer") is an offer organised by Windsor Racecourse LTD ("ARC") at Windsor Racecourse (the "Racecourse").

2. The Offer is open to UK and Irish residents only, who are aged 18 years and over.

3. The Offer only applies to the following race day (the "Race Day") however this is subject to change:

| Racecourse | Race Day | Replacement race days |
|---------------|------------|--------------------------|
| Royal Windsor | 04/05/2026 | 18/05/2026 or 25/05/2026 |
| Royal Windsor | 25/05/2026 | 22/06/2026 or 24/08/2026 |

4. Employees/personnel of ARC, ARC's group companies, ARC's retailers and agencies are not eligible to benefit from the Offer.

5. The Offer guarantees up to 4x complimentary General Admission tickets per booking, even if the original booking is for more than 4 tickets, for a replacement race day if the following conditions are met:

- i. A person must have made a booking for one or more General Admissions tickets no less than 1 day in advance of the specific Race Day (no later than 11:59pm the evening before) and must attend such Race Day; and
- ii. There must be rain during the specific Race Day between the moment ARC opens the gates until the end of last race.

6. The following are not eligible for the Offer:

- i. tickets bought on the day of the Race Day,
- ii. hospitality and/or restaurant bookings, and
- iii. complimentary tickets.

7. If not all tickets purchased within the booking are used on the Race Day, ARC reserves the right to issue replacement Offer tickets only in the number that were used on the Race Day.

8. If, as per paragraph 5, the ticket holder is eligible for the Offer, ARC will contact them via the email associated with the booking in reasonable time to inform them they are eligible for the Offer and the ticket holder. The Ticket Holder must respond within 2 weeks of the date of the email, and choose from one of the alternative dates set out in paragraph 3.

9. If ARC does not receive a response within 2 weeks of sending the email communication, as per paragraph 8, the Offer shall be void and forfeited and the ticket holders will not be notified.

10. In the event of a person trying to claim more than once the set of Offer tickets provided under the guarantee, all Offer tickets sent to that person will be void.

11. The tickets are non-exchangeable, non-transferable, non-endorsable and not redeemable for cash or other prizes. ARC retains the right to substitute the replacement race day with another race day in the event the original replacement race day offered is not available.

12. ARC shall not be responsible for lost or misdirected messages, unavailable network connections, failed incomplete, garbled or delayed computer transmissions, online failures, hardware, software or other communications failures or circumstances affecting receipt or entrants ability to participate in the Offer or if any racing or any other event applicable to the Offer is cancelled for any reason or any circumstances affecting a person's ability to access or use the tickets or for any Event of Force Majeure.

* "Event of Force Majeure" means:

a fire, flood, lightning, storm, earthquake or other similar geological or metrological event or condition or Act of God, national emergency, diseases, epidemic, pandemic, war, act of terrorism, riot or criminal act or damage, strike, lockout or other industrial action not involving ARC's employees (to the extent such failure is beyond the reasonable control of ARC) or any other event beyond the control of ARC. The entrant acknowledges and agrees that any disruption caused by the outbreak of coronavirus (COVID-19) or similar diseases (such as the temporary or permanent closure of the venues) shall constitute an Event of Force Majeure.

13. The ticket holder (and accompanying guest(s)) must comply with ARC's Terms and Conditions of Entry, available on the Racecourse's website. In particular, the ticket holder (and accompanying guest(s)) must comply with all health and safety guidelines and instructions and all applicable legal and regulatory requirements.

14. These Terms and Conditions shall be governed by English Law and the parties submit to the exclusive jurisdiction of the English courts.